# Lettuce Build Pronounce: let us build



#### THE DIGITAL ERA

Global brands are experiencing a step change in their marketing communications, from offline to online, or some people say, from analog to digital. The conditions occur due to the increasing demands for brand communications online and most brands are competing to grab those online consumers by mixing both their offline and online marketing strategies. Digital marketing serves as the new point of communications where it tailors all the offline communications that we used to have, into more of a direct engagement with the audience/loyal customers - simply changing the old way of how we communicate from just a 2 magazine spread layout into websites, Facebook/Twitter, blogs, Youtube, Linkedin, etc

"We see the growing market in the digital channels and most brands are not utilizing enough resources to meet the demand".



## The digital environment creates opportunities to quantifiably reach your target markets, however there is a massive amount of noise out there.

Without an integrated digital strategy you will be lost in the clutter.

#### Lettucebuild

We assist brands to regionalize and implement integrated Go To Market strategies that specifically leverage their digital presence.













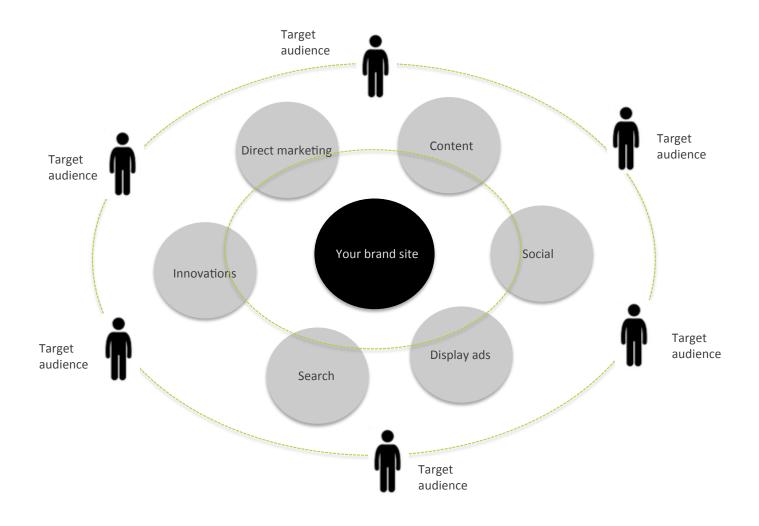
Lettucebuild work closely with like minded, best in class agencies and tools across the region to access the necessary market insights, skills and infrastructure to deliver results in line with the high expectations of our clients.





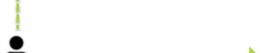


#### **HEALTHY DIGITAL ECOSYSTEM**



#### **OUR VALUES**

#### **Brand & Product values**



## İİ



Can be found on blogs, forums, social networking sites, search engine.

#### What we should provide:

- Infotaining content
- Product info
- Brand ambassador stories
- Event info
- Sign up to mailing list





Can be found on our fans/ followers, database

#### What we should provide:

- Detail product info
- Infotaining content
- Brand ambassadors stories
- Event info
- Promotions
- Good online customer service



### Relationship value



#### Loyal customer

Can be found on our fans/ followers, database; they will go back to your brand and recommend it to their peers.

#### What we should provide:

- Retention/loyalty program
- Good customer service



conversion

#### **OUR SERVICES**



## Digital campaign & integrated marketing management

We create meaningful marketing programs for our clients based on audience insights and analysis of user needs.



#### Social media content

Most brands and businesses have their social presence, leaving footprints anywhere online and communicate with their consumers on daily basis. We help providing the strategy for your business by using social media and help to measure its success. The ROI here is the engagement.



#### Websites & e-commerce.

Design and Build your web sites, landing pages and online stores with the right user experiences; make them easy to use by your consumers.



#### **Search Engine Marketing**

A comprehensive approach to search is crucial to the performance of any digital business. We work with our clients to create searchable digital presence for the consumers using Google Search Engine Marketing

#### **OUR SERVICES**



#### Media planning

We help clients to plan and buy the ad spaces, to better reach their consumers and achieve the ROI.



#### **Brand monitoring**

Most brands and businesses think that they are aware of what their audiences are talking behind their backs. The truth is, they don't.



#### **Business consulting & training**

We provide a range of digital marketing consultancy and training services to help the clients achieve their results from their campaigns and activations.



#### **Direct marketing**

Find out who's your prospects and reach them by delivering your direct mailer. Talk to them by giving out product info, prices, and special promotions; give them what they ask for.

#### **OUR RATECARDS**

#### **CONTENT MARKETING**

Services	Costs (USD)	Remarks
Content planning/strategist	800	monthly
Content implementer + monitoring + reporting	750	monthly
Article writing (Indo)	40	per article up to 800 words
Article writing (Eng)	65	per article up to 800 words
Celebrity interview	150	per article up to 800 words
Editor (Indo)	80	per article up to 800 words
Editor (Eng)	80	per article up to 800 words
video (how to, interview, animation)	1500	starting price, per video
video (vine)	750	starting price, per video
article placement in online media	800	starting price, per article

#### **DIRECT MARKETING**

Services	Costs (USD)	Remarks
Platform/tool	10	up to 500 subscribers
Initial Set up	200	Account set up
Design Template	75	2 options and 2 revisions
HTML Template set up	100	Master HTML template (2 options)
Delivery	50	weekly/biweekly/monthly

#### **WEBSITE DEVELOPMENT**

Services	Costs (USD)	Remarks		
UX design	500	1st mock-up: 3 pages, 2 options, 2 revisions		
HTML design	50	per page		
Back-end programming	500	starting price		

#### **OUR WORKFLOWS**

#### 1. DISCOVERY

Define goals, target audience, online consumer journey, social intelligence

#### 3. CREATIVE

Creative process begins after the strategy is approved. We can lead the creative agency for the brand.

#### 5. MEASURE

Deliver the measurable performance; weekly and monthly reports

#### 2. PLANNING

Define overall digital strategy, ad-hoc campaigns, timeline, budget and resources

#### 4. IMPLEMENTATION

Using our tools to start implementing digital activations and monitor the campaigns

#### 6. LEARNING

Define best practices for the brands to better equipped them for future campaigns

#### **OUR GOALS**

- Attracting New Audience or Customers for the brand, at the right time and at the right place
- Drive Revenue
- Increasing Customer Loyalty and Retention
- Providing excellent Customer Service and Communications
- Reduce Operating Costs and Increase Efficiency
- Preparing for Future Needs



Pageviews: 937,737

Users: 87,359 Bounce: 33.66% Time spent: 04:52

#### **TOP 5 PAGES (after homepage)**

Store locator

Men's Lifestyle Sunglasses

Men's New Release Sunglasses

Men's Polarized Sunglasses

Men's Special Edition Sunglasses

#### **TOP PAGEVIEWS**

1,659,836 (2011)

1,951,657 (2012)

1,281,996 (2013)



Source: Google analytic Data



Pageviews: 7,400

**Users: 4,304** Bounce: 76%

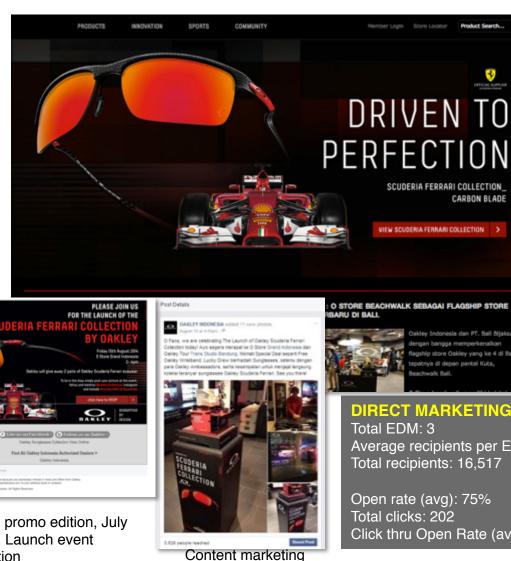
Time spent: 01:09 Google SEM: 700USD

FB: 230USD

**TOTAL REGISTRANTS: 366** 

#### **SOCIAL MEDIA**

Facebook total reach: 141,661 Facebook ER (avg.): 11.2% Twitter total interactions: 30,058 Twitter ER (to followers): 100%



Retail promo edition, July news, Launch event invitation

HERR, Blin

in FB and Twitter

Total recipients: 16,517

**DIRECT MARKETING** 

DRIVEN TO

SCUDERIA FERRARI COLLECTION

VIEW SCUDERIA FERRARI COLLECTION >

Open rate (avg): 75% Total clicks: 202

Total EDM: 3

Click thru Open Rate (avg): 20%

Average recipients per EDM: 5,505

#### **SOCIAL MEDIA**

Facebook total reach: 209,925 Facebook ER (avg.): 8.62% Twitter total interactions:18,437 Twitter ER (to followers): 3.52%

TOTAL ACQUISITION (per Nov'14)
506 People



May, 2<sup>nd</sup> Stop special edition, Oakley Van Chase edition, August, August Special edition, Sept, Oct Newsletters.







#### DIRECT MARKETING

Total EDM: 7

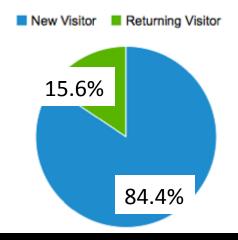
Average recipients per EDM: 6,710

Total recipients: 46,973

Open rate (avg): 15%

Total clicks: 394

Click thru Open Rate (avg): 5%



Pageviews: 7,372

Users: 4,392 Bounce: 79.5%

Time spent: 00:54

Google SEM: 1,000USD

FB: 30USD

#### **SOCIAL MEDIA**

Facebook total posts: 5 Facebook total reach: 50,479 Facebook ER (avg.): 11%

Twitter total interactions: 2,022,205 Twitter ER (to followers) 11.68%





Crosslink edition, Try Me
Win Me edition, October
news



#### **DIRECT MARKETING**

Total EDM: 3

Average recipients per EDM: 8,640

Total recipients: 25,922 Open rate (avg): 13.3%

Total clicks: 359

Click thru Open Rate (avg): 9%

MORE THAN 100 PARTICIPANTS WITH 70 VALID ENTRIES





oakleyindonesia.com



oakleyindonesia.com/ferrari

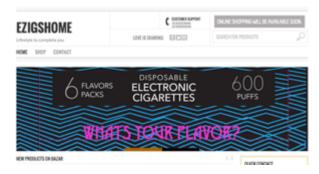


oakleyindonesia.com/crosslink



oakleyindonesia.com/polarized





ezigshome.com



optikseis.com



throwdownoriginal.com



rocktapeindonesia.com









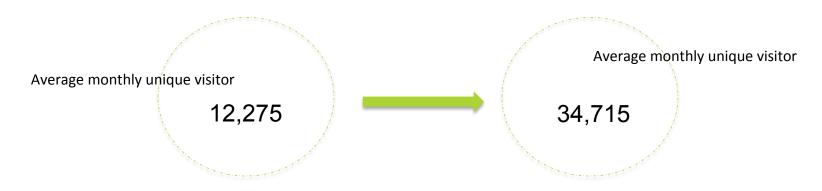


Introducing FREE SHIPPING
to anywhere in Indonesia
members enjoy 250.000 IDR CASH
BACK for your next purchase plus lens
cleaning kit as gift of purchase











Oakley Indonesia official
Oakley Sunglasses with free
shipping to anywhere in Indonesia
www.oakleyindonesia.com

#### Oakley Indonesia official

Oakley Sunglasses instant rebate Rp200,000. Promo ends March 2012 www.oakleyindonesia.com/iloveoakley

Reaching your targeted audience a lot faster using ad texts, banner ads and video ads

#### **Open Rate**

The open rate works best as an in-house benchmark to track over time, because it can signal progress or problems with engagement

#### **Click Through Rate**

Click rates are process metrics that measure activity on an email message. They're a more reliable metric than open rates but are still not a substitute for output goals such as conversions, revenue or order value.



#### **Click to Open Rate**

also known as the effective rate, does shed more light on engagement than a simple click rate because it measures clickthrough rates as a percentage of messages opened instead of messages delivered.

#### Lettuce**Build**



**INDONESIAN CONSUMERS** 



#### **INDONESIAN CONSUMERS**

**The consuming class**—55 million urban and 15 million rural Indonesians—are the most commercially attractive segment.

**5 million** is entering urban consuming class every year. In 2020, urban consuming class is expected to reach 85 million.

#### Characters of the top 20 million from urban consuming class:

Optimistic about their future
Conscious on spending habits and product choices
Financially savvy
Early adopters
Digitally connected
Willing to try premium products

Source: McKinsey & Company, 2013 and Q1 2014



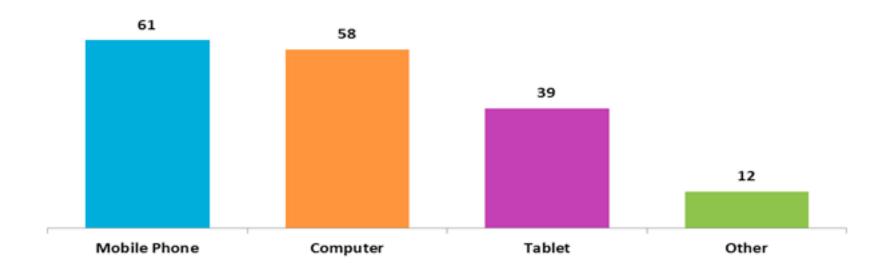
#### **INDONESIAN ONLNE SHOPPERS**



Source: Nielsen Global Survey of E-Commerce, Q1 2014



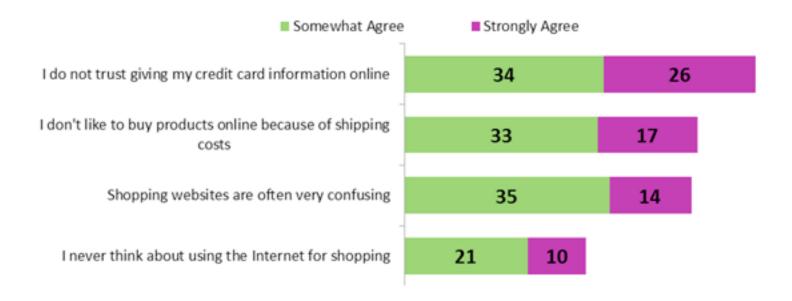
#### **INDONESIAN ONLNE SHOPPERS**



Source: Nielsen Global Survey of E-Commerce, Q1 2014



#### **INDONESIAN ONLNE SHOPPERS**



Source: Nielsen Global Survey of E-Commerce, Q1 2014

## thank you.

We look forward to helping you meet your marketing goals and welcome the opportunity to speak with you further about what we can help.

#### **LettuceBuild**

#### PT Mitra Cipta Gemilang

Jalan Dewi Saraswati, Basangkasa, Seminyak-Bali 80361

Contact: marketing@lettucebuild.com +62 8118829879